

Missouri Consolidated Health Care Plan

Member Record Amendment/ Correction

State Members

Submit this form □Online: Upload through myMCHCP Fax: 866-346-8785 Mail: PO Box 104355 Jefferson City, MO 65110-4355

## ST MRAC

Revised 04/2024

## Instructions

|  | If you need assistar | ice in completing this forn | n, please contact MCHCP at 800-487-0771. |
|--|----------------------|-----------------------------|--|
|--|----------------------|-----------------------------|--|

| Section 1: Member Inf   | formation   |   |  |  |                        |
|---|---|---|--|--|------------------------|
| Name (Last, First, MI):   | 🗌 New Name  |   |  |  |                        |
|   |   |   |  | OR   |                        |
| Address:  | New Address   |   |  | Social Security Number:  |                        |
| City:   |   | State:  | Zip Code:  | Primary Phone: Home W  | ′ork □Cell             |
|   |   |   |  | () -<br>Secondary Phone: Home W  |                        |
|   |   |   |  | ( ) -  |                        |
| Section 2: Record Ame   | endment/Correction  |   |  | \ <i>I</i>   |                        |
| 1. Date of Member Record  | Entry to be Corrected:  |   |  |  |                        |
| 2. Member Record Languag  | ge to be Amended/Corrected:   |   |  |  |                        |
| 3. Amendment/Correction:  | :   |   |  |  |                        |
| 4. Reason for Amendment/  | Correction:   |   |  |  |                        |
| Section 3: Information  | Recipients & Authorization<br>received the information:   | n   |  |  |                        |
| Person or Organization/Ad   | ldress  |   |  | Phone:   |                        |
|   |   |   |  | ()   |                        |
|   |   |   |  | ()   |                        |
|   |   |   |  | ( ) -  |                        |
| Do you authorize MCHCP to   | o provide the information in ite  | em Nos. 3 and 4 in Section  | n 2 to the persons and/or or   | rganizations listed above?   |                        |
| Yes No, do not  | provide the information to:   |   |  |  |                        |
|   |   |   |  | nber record. This right does not permit you to<br>CP may deny your request to amend or correc  |                        |
| Signature of Member:  |   |   | Date (MM/DD/YYYY):   |  |                        |
|   |   |   |  | /_/  |                        |
| MCHCP STAFF ONLY  |   |   |  |  |                        |
| Amendment/Correction:   | □ Accepted □ Der  | nied, please explain:   |  |  |                        |
| This Amendment/Correctio  | on Sheet is to be made a part o   | f the medical record of: (  | Member Name):  |  |                        |
| <ul> <li>disagreement. MCHCl<br/>(and provide you with</li> <li>If MCHCP denies your<br/>MCHCP include a cop</li> <li>Make your request in</li> </ul> | P may reasonably limit the len<br>n a copy).<br>r requested amendment/corre<br>y of this document with any fu<br>writing, and sign and date the | gth of your written staten<br>ction and you do not subi<br>ture disclosures of the in<br>request. | nent, and MCHCP may prep<br>nit a written statement of d<br>formation identified in item | nt disagreeing with the denial and your reason<br>are a rebuttal to your written statement of disa<br>lisagreement as discussed above, you may requ<br>Nos. 1 and 2 above. | agreement<br>uest that |

 If you believe we have failed to meet our obligations as explained in MCHCP's Notice of Privacy Practices or MCHCP's legal obligations under state or federal law, you may contact MCHCP's Privacy Officer regarding your complaint. You may also file a complaint with the Secretary of the U.S. Department of Health and Human Services within 180 days of the date you know or should know of the act that is the subject of your complaint. Your complaint to the Secretary must be filed in writing, either electronically or on paper.