

**Missouri Consolidated Health Care Plan
Response to Vendor Question
2020 Member Reward Incentive Program RFP
May 14, 2019**

This response is provided by MCHCP to a question received from a potential bidder for the 2020 Member Reward Incentive Program RFP.

Questionnaire

Response

1	Question 5.2 asks for the book of business percentage of members that utilize each method for accessing MSRs. Are you looking for the percnetage of our total membership that utilizes each method or a breakdown by percentage of those that inbound?	We are asking for the percentage of your total membership that utilizes each method.
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