Missouri Consolidated Health Care Plan
Responses to Vendor Questions
2025 Decision Support System RFP
June 17, 2024

These responses are provided by MCHCP to questions received from potential bidders for the 2025 Decision Support System RFP.

	Question	Response
1	The RFP indicates the need for a Consumer Plan Selection Tool is at the discretion of the State. Does the State currently use a Consumer Plan Selection Tool?	Yes.
2	Does the State expect the Consumer Plan Selection Tool to be operational on January 1, 2025?	Yes, the tool will need to be operational by January 1, as new hires may utilize the tool when selecting their plan.
3	What non-medical benefits (e.g., vision, life insurance, wellness, long-term disability, 401k, etc.) need to be included in the tool?	The Consumer Plan Selection Tool includes only health plan options for state non-Medicare subscribers.
4	Will you share your plan documents so that we may ensure a complete and smooth implementation with our Consumer Plan Selection tool?	Yes, they are available on our public website at http://www.mchcp.org/stateMembers/benefitDocuments.asp.
5	For pricing, we need non-Medicare employee count plus total Medicare membership.	Total non-Medicare subscriber count is approximately 50,450. Please note this count includes those subscribers that may have dental and/or vision coverage only. Total Medicare member count is approximately 16,900.
6	The RFP indicates that including the VDSA data is at the discretion of the State. Does the State currently have VDSA support?	Yes.
7	What is the expected go-live-date of the VDSA support, if we are your successful bidder?	January 1, 2025.
8	Why were there (2) instruction files posted in the reference files for the RFP, with different RFP numbers? - see below for the two file names. 1. Reference_State of Missouri_Introduction and Instructions - 2025 MCHCP Decision Support System RFP_591678_Introduction and Instructions - 2025 MCHCP Decision Support System RFP. 2. Reference_State of Missouri_Introduction and Instructions - 2025 MCHCP Decision Support System RFP_591691_Introduction and Instructions - 2025 MCHCP Decision Support System RFP. There doesn't seem to be obvious differences between the two documents.	The files are identical.
9	For the system availability question, is the time period for 99.5% availability Monday - Friday, Monday - Saturday, 7 days per week, or some other timeframe? Since this is not a transactional system, would MCHCP agree to a lower availability threshold?	The system availability performance guarantee applies to business days. If necessary, you may propose an alternate standard in your response to "Will you guarantee this standard (Yes or No)".